



RJM STRATEGY GROUP

PLAN. PREPARE. PROTECT.



RESPONDING TO BOMB THREATS AND “SWATing” CALLS

(IN PERSON OR VIRTUAL)

Given the nationwide increase in hoax bomb threats and “SWATing” calls, it has become extremely important for employees to understand how to respond to these incidents without causing unnecessary panic or compromising the safety of their organizations. These threats can be disruptive to business operations in addition to causing fear and anxiety in targeted organizations and communities. The RJM Strategy Group’s Responding to Bomb Threats and “SWATing” Calls course will help participants to understand this phenomenon and to prepare them to respond properly helping to maintain operations and keep the organization safe.

Participants will benefit from the following:

- Develop an understanding of hoax bomb threats and “SWATing.”
- Receive resources and procedures for individuals who may receive a bomb threat or “SWATing” call for proper response.
- Be provided with tips and tricks to recognize a hoax.
- Receive a copy of the Department of Homeland Security’s Bomb Threat call-taker response card and training on how to properly use it.
- Analyze real bomb threats and “SWATing” calls while listening to actual recorded calls.
- Develop an understanding of appropriate responses from law enforcement, administrative leadership and call-takers to these incidents.
- Engage in discussion of the phenomena and provide opportunities for participants to ask questions.

TAMBIÉN TEMENOS INSTRUCTORES DE ESPAÑOL.

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